



## Local Authority Services National Training Group

*Grúpa Náisiúnta Oiliúna na Seirbhísí Údaráis Áitiúil*

**(WATER SERVICES TRAINING GROUP)**

*Grúpa Traenála na Seirbhísí Uisce*

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# 18TH ANNUAL CONFERENCE

# SHAPING THE FUTURE OF WATER SERVICES

**UISCE**  
ÉIREANN : IRISH  
**WATER**

Thursday 4th September, 2014  
Radisson Blu Hotel, Rosses Point Road, Sligo



Comhshaol, Pobal agus Rialtas Áitiúil  
Environment, Community and Local Government



EUROPEAN UNION  
STRUCTURAL FUNDS

# 18th Annual Conference

THURSDAY 4TH SEPTEMBER 2014 • RADISSON BLU HOTEL, ROSSES POINT ROAD, SLIGO

## *Shaping the Future of Water Services*

09.00 a.m. – 09:30 a.m.	<b>Registration</b>
09:30 a.m. – 9.50 a.m.	<b>Welcome – Mr. Tom Barry</b> <i>Chairman Water Services Training Group</i> <b>Address - Minister for the DEC&amp;LG</b>
<b>Session 1</b>	<b>Where are we now?</b>
<b>Chairperson</b>	<b>Mr. Tom Barry</b> , <i>Chief Executive Carlow Co. Co./Chairman WSTG</i>
9.50 a.m. – 10.10 a.m.	<b>The Role the DEC&amp;LG Play in the New Water Arena</b> <b>Ms. Maria Graham</b> , <i>Asst. Secretary, DEC&amp;LG</i>
10.10 a.m. – 10:30 a.m.	<b>Implementing the Vision for Irish Water</b> <b>Dr. John Tierney</b> , <i>Managing Director, Irish Water</i>
10:30 a.m. – 10.50 a.m.	<b>Meeting the Challenge</b> <b>Mr. Seamus Neely</b> , <i>Chief Executive, Donegal Co. Co./Member WSTG</i>
10.50 a.m. – 11:05 a.m.	<b>Questions and Answers</b>
11:05 a.m. – 11:20 a.m.	<b>Tea/Coffee</b>
<b>Session 2</b>	<b>Transforming the Water Industry</b>
<b>Chairperson</b>	<b>Mr. Ray O'Dwyer</b> , <i>Head of Operations &amp; Maintenance, Irish Water</i>
11:20 a.m. – 11:40 a.m.	<b>Plans to Transform the Water Industry</b> <b>Ms. Angela Costello</b> , <i>Head of Human Resources, Irish Water</i>
11:40 a.m. – 12 noon	<b>Local Authority View on Transformation Challenge</b> <b>Mr. David O'Connor</b> , <i>Former County Manager, Fingal County Council</i>
12 noon – 12:20 p.m.	<b>Annual Service Plans - Addressing Risks in the Short Term</b> <b>Mr. Gerry Duane</b> , <i>Operational Planning and Control Centre Manager, Irish Water</i>
12.20 p.m. – 12.40 p.m.	<b>Training to Support the Transformation</b> <b>Mr. Marcus O'Connor</b> , <i>Director of Service, Tipperary Co. Co.</i>
12:40 p.m. - 1.00 p.m.	<b>Questions and Answers</b>
1:00 p.m. - 2:15 p.m.	<b>Lunch</b>
<b>Session 3</b>	<b>Optimising Our Assets</b>
<b>Chairperson</b>	<b>Mr. Jerry Grant</b> , <i>Head of Asset Management, Irish Water</i>
2:15 p.m. – 2:35 p.m.	<b>Supporting Economic Development through Water Services Investment - An Approach to Balanced Regional Development</b> <b>Mr. Niall Cussen</b> , <i>Senior Adviser, Planning Section, DEC&amp;LG</i>
2:35 p.m. – 2.55 p.m.	<b>Irish Water Supporting the Irish Economy</b> <b>Mr. John Casey</b> , <i>Asset Strategy and Sustainability Manager, Irish Water</i>
2.55 p.m. - 3.15 p.m.	<b>Building an Intelligence-based Water Industry</b> <b>Mr. Lar Spain/Mr. Michael O'Leary</b> , <i>Irish Water</i>
3.15 p.m. - 3.00 p.m.	<b>Tea/Coffee</b>
<b>Session 4</b>	<b>Delivering Water Services in a Regulated Environment</b>
<b>Chairperson</b>	<b>Mr. Joe MacGrath</b> , <i>Chief Executive, Tipperary Local Authorities/Member WSTG</i>
3.30 p.m. – 3.50 p.m.	<b>The Impact of Economic Regulation</b> <b>Ms. Cathy Mannion</b> , <i>Commission of Energy Regulation</i>
3.50 p.m. – 4:10 p.m.	<b>Customer Validation – Progress Report</b> <b>Mr. Paul O'Donoghue</b> , <i>Head of Customer Operations, Irish Water</i>
4.10 p.m. – 4.30 p.m.	<b>Meeting Water Quality - The Key Challenges</b> <b>Mr. David Flynn</b> , <i>Programme Manager, EPA</i>
4.30 p.m. – 4.50 p.m.	<b>Irish Water Responding to Environmental Regulation</b> <b>Dr. Tom Stafford</b> , <i>Environmental Regulation Manager, Irish Water</i>
4.50 p.m. – 5.15 p.m.	<b>Questions and Answers</b>
5.15 p.m. – 5.30 p.m.	<b>Closing Address: Mr. Tom Barry</b> , <i>Chief Executive, Carlow Co. Co./Chairman WSTG</i>
5.30p.m. – 6 p.m.	<b>Wine reception sponsored by IPBMI, followed by dinner</b>