

Delivering sustainable water services

09.00 a.m. – 09:30 a.m.	Registration
09:30 a.m. – 10.15 a.m.	Welcome – Lord Mayor, Cllr John Sheehan. <i>Ms. Colette Byrne, Chief Executive, Kilkenny County Council/Cathaoirleach, WSTG</i> Keynote Address - Mr. Niall Gleeson, Managing Director, Irish Water
Session 1 Chairperson	Policy & Regulation <i>Ms. Colette Byrne, Chief Executive, Kilkenny County Council/Cathaoirleach, WSTG</i>
10.15 a.m. – 10:40 a.m.	Policy Update <i>Mr. Feargal O’Coighligh, Assistant Secretary, Department of Housing, Planning and Local Government</i>
10.40 a.m. – 11.05 a.m.	Framing water services investment and delivery through regulation <i>Ms. Laura Brien, Director for Water, Commission for Regulation of Utilities</i>
11.05 a.m. – 11.25 a.m.	Tea/Coffee
Session 2 Chairperson	Water Sustainability <i>Mr. Gerry Galvin, Chief Technical Officer, Irish Water/Leas-cathaoirleach WSTG</i>
11.25 a.m. – 11.45 a.m.	National Water Resources Plan - Update <i>Sean Laffey, Head of Asset Management, Irish Water</i>
11.45a.m. – 12.15 p.m.	A systematic data based approach to reducing leakage <i>David Lonergan, National Leakage Manager, Irish Water & Ronan O’Rourke, Executive Manager (Engineering), Dublin City Council</i>
12.15p.m. – 12.35p.m.	Irish Water’s 5 Year Investment look ahead - delivering on Policy Priorities <i>Finbarr Burns, Business Operations Manager, Asset Delivery, Irish Water</i>
12.35 p.m. - 12.50 p.m.	Questions and Answers
12.50 p.m. - 2:00 p.m.	Lunch
Session 3 Chairperson	Delivering for our customers <i>Mr. Kevin Morey, County Engineer, Cork County Council/Member WSTG</i>
2.00 p.m. – 2.20 p.m.	<i>Achieving compliance through SOP’s and process optimization – Dan McCartan, Senior Executive Engineer, Wexford County Council & Áine Butler, Process Optimisation Specialist, Irish Water</i>
2.20 p.m. – 2.40 p.m.	<i>Working together to serve our customers as a regulated utility</i> <i>Yvonne Harris – Head of Customer Operation, Irish Water</i>
2.40p.m. – 3.00p.m.	Development Infrastructure <i>Maria O’Dwyer – Connections and Developer Services Manager, Irish Water</i>
3.00 p.m. – 3.20 p.m.	Questions and Answers
3.20 p.m. - 3.45 p.m.	Tea/Coffee
Session 4 Chairperson	Planning for the future water industry <i>Mr. John Conway, Training & Development Executive, LGMA/Member WSTG</i>
3.45 p.m. – 4.15 p.m.	Safety - High Potential Incidents Approach – turning data into intelligence <i>Neil Lenehan, HSQE Manager, Irish Water</i>
4.15p.m. – 4.45 p.m.	Building workplace skills in a changing climate <i>Anna Coffey, Water Technical Training Manager, Irish Water/Member WSTG & Marcus O’Connor, Director of Services, Tipperary County Council/Member WSTG</i>
4.45 p.m. – 5.15 p.m.	Questions and Answers
5.15 p.m. – 5.30 p.m.	Closing Address
5.30 p.m. – 6.00 p.m.	Conference reception (teas/coffees etc.) sponsored by IPB Insurance